

**Service Centre Technician:**

(Part-time & Full-time Availability-Multiple Locations)

Canada Computers is currently seeking a seasoned computer technician with a drive to enhance the customer experience in our retail stores services department. As a technician you will have the technical knowledge and energy to effectively and efficiently offer superior technical service to our customers. Specifically, **YOU WILL BE ACCOUNTABLE For:**

- Providing fast efficient technical service for our customers on custom build systems, product installation, and/or upgrades.
- Servicing defective products and/or determining RMA products through testing.
- Maintaining exceptional customer service by notifying and following up with customers when services are complete or products are back ordered.
- Accurately and Efficiently Operating POS and inventory system.
- Providing exceptional after sales service.

**YOU WILL POSSESS THE FOLLOWING COMPETENCIES & EXPERIENCE**

- Minimum 2 years experience in computer system builds, and accessory repairs.
- Passionate about customer service and computers/electronics.
- Excellent communication skills (verbal & written).
- High energy and a proven ability to solve technical problems.
- Drive to move into more senior positions.
- Strong MS office skills and experience working with customer databases, Inventory & POS systems.

**INTERESTED & QUALIFIED APPLICANTS SHOULD SEND THEIR RESUME, COVER LETTER & COMPLETED EMPLOYMENT APPLICATION FORM TO**

hr@canadacomputers.com referencing "Position"&"Location" in the subject line of the e-mail. We thank all applicants for their interest, however, only those selected for an interview will be contacted.