

System Build Technician:

Head Office- (Markham Locations)

Canada Computers is currently seeking a seasoned computer technician with a drive to enhance the customer experience by quickly and efficiently building our ready-to-go computer systems and by providing upgrade, installation and system trouble shooting for our customers.

Specifically, **YOU WILL BE ACCOUNTABLE FOR:**

- Providing fast efficient technical service meeting your weekly quota on our “ready-to-go systems”.
- Determining defective products through basic functionality testing and diagnosing issues and conducting minor repairs.
- Providing excellent customer assistance regarding repairs, upgrades, installations, and operation of products.
- Maintaining exceptional customer service by notifying and following up with customers when services are complete or products are back ordered.

YOU WILL POSSESS THE FOLLOWING COMPETENCIES & EXPERIENCE

- Minimum 2 years experience in computer system builds, computer component repairs, and system troubleshooting.
- Experience using and installing diagnostic and back-up software.
- Passionate about customer service and computers/electronics.
- Excellent communication skills (verbal & written).
- High energy and a proven ability to solve technical problems.
- A+ certification is a definite asset.
- Drive to move into more senior positions.
- Strong MS office skills and experience working with customer databases, Inventory & POS systems.

INTERESTED & QUALIFIED APPLICANTS SHOULD SEND THEIR RESUME & COVER LETTER TO

hr@canadacomputers.com referencing “SBT” in subject line of e-mail.

Applicants are also encouraged to visit our website www.canadacomputers.com and complete an application form and submit it along with resume and covering letter. We thank all applicants for their interest, however, only those selected for an interview will be contacted.